



FAQ

What is the best way to travel to the hotel from the airport?

- Philip Goldson International (BZE) is approximately 57 miles from the property. Private transfer service is provided upon request for a fee

Traveling with Children under 18?

- Please visit TravelBelize.org, children traveling with one parent required a notarized letter of authority from the other parent indicating travel consent.
- **Immigration** – Dream Valley address Teakettle Village 20 minutes from Belmopan.

Where is the nearest medical center?

- Dream Valley Belize is approximately 8.5 miles from the nearest medical facility; you are reminded to please bring any medications or allergy prescriptions needed for the duration of your stay.

Is it safe to drink tap water?

- Tap water goes through the standard filter and chlorinated process and is safe to drink, Dream Valley Belize however recommends bottled water.

Is there WI-FI or Internet service?

- Wi-Fi is available throughout the property, with the fastest upload and download speed been available with the main area i.e. restaurant, lounge, bar and pool area.

What accommodation type is available?

- Dream Valley Belize offer several options with accommodation base on budget and season, You can opt to purchase a room only, room and breakfast only, room with full board option i.e. daily breakfast, lunch, dinner and non-alcoholic beverage or complete packages with selected tour.

Would I require Malaria pills or any special shots?

- Should are not required to enter, However Dream Valley Belize recommend that if this is a major concern you should proceed with consulting your local Health Department. Often most guests opt to using a standard insect repellent throughout their visit.

Do I require a VISA?

- Nationals of the United States, Caricom Nations, British Commonwealth Nations, Denmark, Italy, Mexico, Switzerland, Spain, Turkey, and France require no visit Belize, A valid passport and return ticket is necessary for entry into Belize.

Is there an entry and departure tax?

- A departure fee is required, this fee is subject to change please check with Guest Service for more details and preferred method of payment.

Is there an additional occupancy fee?

- Each reservation covers up to two guests. Additional occupancy is allowed in each room type. Adding occupants \$45 per night for each additional guest.

What taxes will I need to pay?

- There are a standard 9% Hotel tax for accommodation and a standard 12.5% GST or General Sales Tax on all meal, transfer and tours. Dream Valley Belize also adds a 10% Service on all accommodation and meal charge as a gratuity.

Are dinner reservations required for restaurants? Is there a dress code?

- Dining reservations are welcome but not mandatory, the restaurant offers international and local dishes with daily hours are from 7.00AM to 9.00PM, Dress code is casual throughout the resort.